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The service is strictly confidential



Project Partnership:



DeafHear.ie

Services for Deaf & Hard of Hearing People



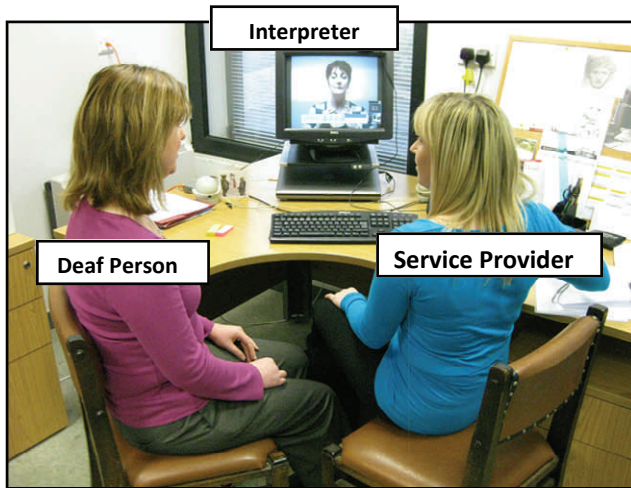
ISL Remote Interpreting Pilot Project



Guidelines

Introduction

The Sign Language Interpreting Service (SLIS), Irish Deaf Society (IDS) and DeafHear.ie will provide an ISL interpreting service through a computer from 18th January 2011 for six months to see if the project is successful. This is free to Deaf clients and will be available on Tuesdays and Thursdays only.



This means you can go to a registered service provider (e.g. FAS or Social Welfare) and they will contact an interpreter through the computer.

This means you can communicate straight away with any questions or queries and not have to wait until an interpreter comes to you.

The interpreter will stay in their office and wait for a Deaf person who needs them.

Access to Services for Deaf People

Service providers must register with us before booking an interpreter through the computer.

When the service provider is registered, we can set you up with an Interpreter through the computer when you need it.

Does this Mean we Never use Interpreters Again?

No. This is another option. You can still use interpreters but we hope that this service will make life easier for Deaf people and the service provider.

This service then makes sure that Deaf people have the same access to services as hearing people.



How to book this service?

- Contact SLIS, IDS or DeafHear to register.
- If you want to use this service, you have to let SLIS know in plenty of time.
- To make a booking you need to text/call SLIS on 087 980 6996 or email bookings@slis.ie and tell them you want to book an online interpreter.
- They will ask you for:
 - Time you need interpreter
 - Date you need Interpreter
 - Where you need Interpreter
 - How long you thing you need interpreter
- The service provider must have:
 - Computer
 - Webcam
 - Internet Explorer
 - Broadband